

IBRAHEEM KHUDEIRA

Technology Strategy & Digital Transformation
Consultant

Arabic & English: Fluent
ikhudeira1@gmail.com
(708) 964-4080

EXECUTIVE PROFILE

Technology consultant and business-minded systems professional with experience delivering secure infrastructure, cloud-connected operations, endpoint modernization, and mission-critical technical support. Combines hands-on engineering discipline with client advisory, project coordination, and process improvement to help organizations reduce operational risk, strengthen continuity, and build scalable foundations for growth.

PROFESSIONAL EXPERIENCE

- ACTIVE MATRIX | Technology Consultant** 2025-2026
- Led on-site deployment and modernization of firewalls, managed switches, VLANs, VPN connectivity, endpoints, and cloud-connected systems across demanding client environments.
 - Served as a trusted escalation resource for complex network, server, endpoint, and payment-processing failures, restoring service rapidly and protecting business continuity.
 - Supported enterprise desktop overhauls and secure device enrollment through Microsoft Azure and Intune, improving centralized administration and operational consistency.
 - Coordinated closely with senior remote consultants across time zones, translating diagnostics into practical action plans and improving rollout execution and knowledge transfer.

- NETELEVATE | Founder & Principal Consultant** 2021-2025
- Founded and operated an independent IT consulting practice serving small and mid-sized organizations with infrastructure deployment, technical support, client training, and technology advisory services.
 - Managed engagements from discovery and proposal development through implementation, documentation, stakeholder communication, and ongoing support.
 - Developed practical recommendations that aligned technology investments with client priorities, operational requirements, and budget constraints.

SELECTED ENGAGEMENTS

- Enterprise network and security deployments involving segmentation, secure remote access, and production troubleshooting.
- Cloud and endpoint modernization using Azure-based identity, device enrollment, and centralized management.
- Deployment and optimization of a 10-site LoRaWAN/Helium network, including site selection, antenna placement, RF diagnostics, and performance monitoring.
- Technical documentation, SOP development, ticketing workflows, client training, and operational handoff.

CORE VALUE

- Infrastructure modernization
- Digital transformation
- Operational resilience
- Systems thinking
- Process optimization
- Client & stakeholder advisory
- Project coordination
- Scalable technology planning

TECHNOLOGY

Azure • Intune • Microsoft 365 • Google Workspace • Azure AD / Entra ID • Firewalls • Managed Switching • VLANs • VPNs • Endpoint Management • Remote Support • Payment Processing • POS Systems • Web Development • HTML/CSS • JavaScript • Java • Hudu • HaloPSA • NinjaRMM • TacticalRMM • SupportPal • Zoho Invoice

EDUCATION

University of Illinois at Chicago
Mechanical Engineering

Moraine Valley Community College
Associate of Applied Science, Mechanical Engineering

LANGUAGES

English - Fluent
Arabic - Fluent

PROFESSIONAL DIRECTION

Building trusted technology partnerships that help Syrian organizations modernize operations, strengthen infrastructure, and adopt practical, sustainable systems.